



# Honua Kai Resort and Spa®

## Booking Advantages

AAA Four-Diamond Award for 4 Consecutive Years

## When you book Honua Kai Resort & Spa:

- Feel confident knowing only our suites, services and amenities align with AAA Four Diamond guidelines
- No surprises: all rooms, furnishings and décor are consistent
- Receive 24/7 customer service and support
- Get pampered with every other day housekeeping at no additional cost
- Enjoy a worry free vacation with room charging privileges
- Explore the island and book activities with an on-site concierge

Services	Honua Kai Resort & Spa	Other Rentals	Notes
24-Hour On-site Front Desk	✓		Only HKRS guests will be provided front desk services. Other rental management companies arrival & departure experience will vary.
AAA Four Diamond Award	✓		Only rooms that are managed by HKRS have earned this recognition based on the quality & services provided.
Bell & Valet Services	✓	✓	Provided for all guests.
In-room Wireless Internet	✓		Internet access available for all HKRS guests. Other rental management companies will vary.
PBX Operator Assistance	✓		Convenient for call transferring and hotel information.
Complimentary Local & Long Distance Calls	✓		Other management companies will vary.
Complimentary In-suite Safe Lock Box	✓		Included for all HKRS guests. May not be included with other rental management companies.
Housekeeping	✓		Every other day housekeeping is included at no additional cost. Most other management companies do not offer housekeeping.
Departure Cleaning Fees		✓	HKRS has no departure fees. Other management companies may charge up to \$300+ for departure cleaning as a separate charge.
Complimentary In-suite Starter Kit	✓		Included in all of our suites. Other rentals will vary.
Room Charging Privileges	✓		Only HKRS guests can room charge when utilizing resort vendors: Aina Market, Duke's, Ho'ola Spa, beach activities.
Discounts at Spa, Concierge & Pool	✓		Special discounts are made available to all guests booked with HKRS direct.
Pool Towels	✓		Beach & pool towel service is available at the Beach Activities Desk to HKRS guests only. Other management companies will vary & must be laundered on own.
Free Wi-Fi - Pool & Lobby Areas	✓		HKRS guests will enjoy outdoor wi-fi. Other management companies will vary.
Suite Substitution & Relocation	✓		In the event that you require a suite move, only HKRS has the inventory & on-site management to assist.
Room Supply Replenishment	✓		24/7 on-site assistance available for HKRS guests only.
On-site Maintenance	✓	✓	24/7 on-site maintenance assistance available for all guests.