

Dear Partner,

Following please find information about how we at Grupo Hotelero Santa Fe can give support to our mutual clients with the new requirement of the Canadian government.

We understand now it is important to give support to our mutual clients so they can present the negative COVID-19 PCR test for taking a flight back to Canada.

The procedures are the following:

- Clients must request an appointment with the Hotel's Doctor 4 days before their departure.
- The doctor will confirm an appointment for the following date to apply the PCR test.
- It will take between 24 to 48 hours to get the results. It will be delivered to the passengers by email.
- Cost approximately of service is:

Los Cabos \$538 - \$350 200 USD per person
Cancún \$170 USD per person
Puerto Vallarta \$4,500 pesos per person
Nuevo Vallarta \$4,500 pesos (aprox \$235 usd) per person

- Prices might vary, depending on the time frame the Guest need the result.
- If the client needs results printed, they must ask the Doctor and get it print.
- If unfortunately, passengers result positive, we will be glad to provide a special rate for the quarantine and an isolated room with all the protocols.

Should you have any question, do not hesitate to contact me.